

## **QUALITY POLICY**

Caswells shall provide industrial equipment and consumables and the installation and maintenance of fire extinguishers, which shall fully satisfy our customers' requirements.

To meet its customers requirements Caswells has implemented a Management System which shall comply with all relevant statutory and regulatory requirements including ISO 9001:2000 and BAFE SP101 and its effectiveness shall be continually improved through defined and measurable Quality Objectives.

Top Management shall ensure that the company's' Quality Policy is communicated and understood throughout the organisation.

This Policy shall be regularly reviewed for its continuing suitability.

Peter Caswell  
Managing Director

November 2008

## **HEALTH AND SAFETY POLICY (Statement of Intent)**

Caswells Group (D R Caswell Limited) is committed to prevention of injury and ill health and intends to provide safe and healthy working conditions for its employees and to ensure that its activities do not adversely affect the health or safety of employees or others. This is an integral part of our business and has equal status to other aspects of business performance.

As with other aspects of our business we are committed to the OH&S Management System and achieving high levels of occupational health and safety performance. Compliance with legal requirements, including other OH&S requirements to which Caswells Group (D R Caswell Limited) subscribes is the minimum acceptable standard and we are committed to progressive and cost effective continual improvement.

This policy will be reviewed at least annually to ensure it remains valid and appropriate and will set and publish specific Health and Safety objectives.

The management of health and safety is a prime responsibility of managers at all levels but the objectives of this policy can only be achieved with the support and commitment of all employees. Compliance with the policy is a condition of employment.

In order to gain the full commitment of employees, Caswells Group (D R Caswell Limited) will ensure that employees or their representatives are involved and consulted on matters of health and safety. All employees at all levels are made aware of their general and specific responsibilities for health and safety and receive appropriate information and training, and are competent to carry out their duties and responsibilities.

Expert advice will be obtained where necessary to determine the risks to health and safety within the establishment and the precautions required.

Duties and responsibilities for matters of health and safety and risk control systems for the implementation of the policy are set out within our Integrated Management System.

The company will ensure that this policy is available to all interested parties and its objectives are communicated to all persons working under the control of the organization and shall ensure that it is understood, implemented and maintained at all levels.

This will be achieved by the progressive development of health and safety management systems, and by periodic auditing of those systems to ensure their adequacy and effectiveness.

Peter Caswell  
Managing Director

22 May 2008